



Mutual Shareholder Services, LLC

Mutual News

Making The Mutual Fund Venture More Practical

Volume 3 Issue 2
April-June 2013

Dear Clients,

Current News:

GOOD NEWS!!!! So much has happened since the last newsletter was sent out! As our company grows we want to make clients informed of changes and developments.

MSS welcomes the following Funds to our client base this quarter: Gator Focus Institutional Share and Gator Focus Investor Share, Armour Tactical Flex Fund, Newmark Risk-Managed Opportunistic Fund (formerly known as Prasad Series Trust), and DMS Baltic Index Class A and DMS Baltic Index Class I.

What is New?

On June 15, 2013 David Kocurkovic and his wife, Danielle, gave birth to a baby boy, Parker David. Father, mother, big brother Connor, and baby are doing well.

In The Know:

Mutual Shareholder Services would like to introduce **Keane**, a support company, used to assist with escheating and locating shareholders.

Keane is the number one outsourced provider in locating and protecting lost and at-risk investors. Their retention programs protect the mutual fund industry, serving firms, both directly and through partnerships with leading transfer agents. **Keane** works to protect hundreds of thousands of shareholders each year—in the process earning a 97% customer satisfaction score. **Keane** gives Mutual Shareholder Services, LLC the same great service that has earned them the #1 rating for share owner location and asset recovery services for the last two years in Group Five’s annual Shareholder Services Industry Satisfaction Survey.

Staying in compliance when conducting a SEC-mandated search for missing or at-risk shareowners with out-of-date addresses is not adequate protection, in fact, compliance alone can leave up to 70% of at-risk accounts completely unaddressed. To overcome this challenge, Mutual Shareholder Services, LLC rely on **Keane** to provide transfer agents retention programs that compliment or extend our internal efforts.

Keane is the industry’s only comprehensive provider of unclaimed property services, offering customized solutions to meet Mutual Shareholder Services, LLC needs.

Meet



Linda Snyder

Linda joined MSS in May of 2006 and has a background in computer programming. She is a Fund Administrator and also works on SEC filings. Linda resides in Macedonia, Ohio and has three grown children and two grandchildren. She has known Dr. Greg Getts since growing up together on the same street in an eastern suburb of Cleveland, Ohio. Her interests are spending time with her two grandchildren, trying new ethnic foods and taking trips to see “the man in her life” in the State of New York.

About Us

Our Phase III Expansion of 1,300 square feet is complete, making room for a new Call Center location and five more offices.



Phase III

Two new Fund Administrators have been added to our staff, Alan Donovan with a Bachelor of Business Administration Degree from Kent State University and Peter Skliros working on a Bachelors Degree in Business Management with a graduation date in the Fall of 2013 from Cleveland State University.